

WILSON BUCKLEY

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HVAC/R TECHNICIAN

Highly skilled and safety conscious technician with technical acumen and experience managing and prioritizing large volumes of work orders for commercial and residential properties.

AREAS OF EXPERTISE

- Equipment Installation
- Troubleshooting & Diagnostics
- Preventive Maintenance
- Blueprint Interpretation
- Electrical & Mechanical Repairs
- Welding & Fabrication
- Outstanding Customer Service
- Project Management
- Safety & Compliance

PROFESSIONAL EXPERIENCE

HVAC/R TECHNICIAN | Dagmoor, Inc., Boise, Idaho 5/2010 to Present

Serve as senior technician leading installation and maintenance of air conditioning, heating, ventilation, steam distribution, and refrigeration equipment in commercial facilities.

- Install compressors, evaporators, motors, ducts, and piping as well as mechanical/electrical controls; read and interpret blueprints/diagrams.
- Conduct preventive and corrective maintenance on bearings, pumps, polyphase motors, shaft alignments and fans; document all maintenance/repair actions and manage equipment records.
- Troubleshoot breakdowns and repair malfunctioning HVAC systems and components; utilize measuring and testing instruments.
- Delivered outstanding customer service as main point of contact for project inquiries; achieved 100% quality service rating in random client surveys.
- Routinely worked overtime, weekends, and holidays to ensure complete customer satisfaction.

HVAC/R SERVICE TECHNICIAN | Pettermann Corp., Boise, Idaho 3/2006 to 5/2010

Installed, repaired, and maintained rooftop units, split systems, central plants, VAV boxes, boilers, controls, pneumatics, and other mechanical equipment.

- Tested, troubleshot, and repaired systems by identifying malfunctions and replacing parts and components. Read diagrams, specifications, drawings, blueprints, and schematics.
- Participated in numerous professional development activities to update knowledge and increase service/repair capabilities.
- Demonstrated exceptional time management skills; organized and prioritized high volume of work orders to ensure maximum quality and service to customers.

HVAC INSTALLER | Ziscap, Inc., Twin Falls, Idaho 11/2004 to 3/2006

Completed a variety of residential and light commercial projects, installing boilers, forced air equipment, gas piping, and ductwork.

- Assessed customer service needs; repaired and installed appropriate components. Traveled extensively throughout assigned region to provide prompt service to new and existing customers.

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- Maintained professional customer relationships, communicating complex information to update customers on project status.
- Achieved high ratio of customer satisfaction and lowest rate of repeat service calls for initial installation.

FACILITIES MAINTENANCE ASSISTANT | Denellz, Inc., Twin Falls, Idaho 2/2002 to 11/2004

Served as member of team maintaining and repairing HVAC, plumbing, and electrical systems.

- Collaborated with licensed contractors on installation and repair services for complex building maintenance projects.
- Recognized for efficiency in troubleshooting, diagnosing, repairing, and performing preventative maintenance on building and facility HVAC systems.

EDUCATION & CERTIFICATES

Associate of Applied Science in Electromechanical Technology | Idaho State College, Boise, Idaho

Green HVAC/R Certified

EPA Certified

Professional Development

HVAC Controls & Air Distribution

Refrigerant Disposal & Recycling

Air Conditioning and Refrigeration with Principles of Heating Applications

Troubleshooting Electrical Control Circuits

Boiler Operation, Maintenance & Safety