Your Rights and Duties as a Dental Patient

Having healthy teeth is an important part of your good health. Trenholm’s Dental Assisting program is set up to provide training for dental assisting students and help you get good dental care. In order for you to get good dental care, there should be respect and trust between you and the program.

When you sign up for treatment, you agreed to be a part of Trenholm’s training for Dental Assisting students and follow Trenholm’s rules. This also means you have the following rights and duties when you go for dental care in the Trenholm’s program:

You have the right:

• To be told what your dental problem is, if you have one, and what the dentist thinks is the best way to treat it;
• To decide about your dental care and to give your permission before the start of any treatment;
• To have the personal information in your dental records kept private;
• To report to Trenholm’s Dental Assisting Program any complaint or grievance about your Dental care; and
• To be treated with respect, dignity and privacy.

You have the duty:

• To follow the rules for Trenholm’s Dental Clinic;
• To give as many facts as you can to help the dentist or other dental health care provider take care of you;
• To call the clinic and let them know if you cannot come to an appointment;
• To limit the number of people who come with you to the child who has the appointment and one adult;
• To come for any appointment with a clean body and teeth that has been brushed.
• To follow the instructions you get from the clinic;
• To ask questions about anything you do not understand; and
• To follow the rules set up by the dentist.

(OVER)
You need to know.

The program has the right to ask you to follow the rules for the clinic. This also applies to any visitors or relatives who come with you or your child. If you or others with you do not follow the rules, the program has the right to ask that you go to another clinic.

Serious problems, such as refusing to keep appointments, or acting in a rude, mean or threatening way to the dentist or to a person who works for the program may result in your losing your clinic privileges. This includes fighting, using profanity or other abusive words, carrying a weapon or being under the influence of drugs or alcohol while at the clinic.

To be signed by the patient:

I have been told about my rights and duties as a Trenholm dental patient. I have been told what the rules are the clinic. I have been given the chance to ask questions about any rules I do not understand.

I have been told that if I miss appointments, do not follow the dentist’s directions, or do not follow the rules for the clinic, I may be ask to go to another dentist/clinic.

I understand that if I or someone who comes with me acts in a rude, mean or threatening way to the dentist, employees, or students, clinic and/or other patients and visitors, I can lose my clinic privileges.

I have been told that I have a right to complain to Program, College & Commission on Dental Accreditation.

Signed: _________________________ Date: __________