



Trenholm State
COMMUNITY COLLEGE

RFP #2021-22-002 Questions
Early Alert System
Student Success and Retention Software

1. Will the College accept an electronic submission of the proposal? No
2. If the college will accept an electronic submission of the proposal will you allow DocuSign signatures and Digital/Online Notary Services? No
3. The proposal doc references responding to the Scope of Works in 3 separate areas, however, a Scope of Work section is not labeled. Does this request refer to The Early Alert Software Technical Specifications Section and is it required to respond to each numbered section under this area as the scope of work? The scope of work is found on Page 12 (project scope).
4. Due to the timeline requested, "*The proposed system must be installed, completely tested and fully operational before the fall 2022 semester starts*", what is the typical contracting timeline expected post the April 4, 2022 contract award date? This depends on several factors but typically two - three weeks.
5. Can the college please expand on the Social Media Integration functionality request and expected capabilities? This bullet should have been deleted from the project evaluation factors.